

## The ThriftLine

The ThriftLine is an automated telephone service for the TSP that is available 24 hours a day, 7 days a week from a touch-tone telephone. (No live operator is involved.) The ThriftLine offers you the monthly rates of return for the three TSP funds, as well as the most recent 12-month rates of return.

If you are a participant in the TSP, you can use the ThriftLine to obtain information about your account. You can find out your account balance each month in each of the TSP funds in which you are invested.

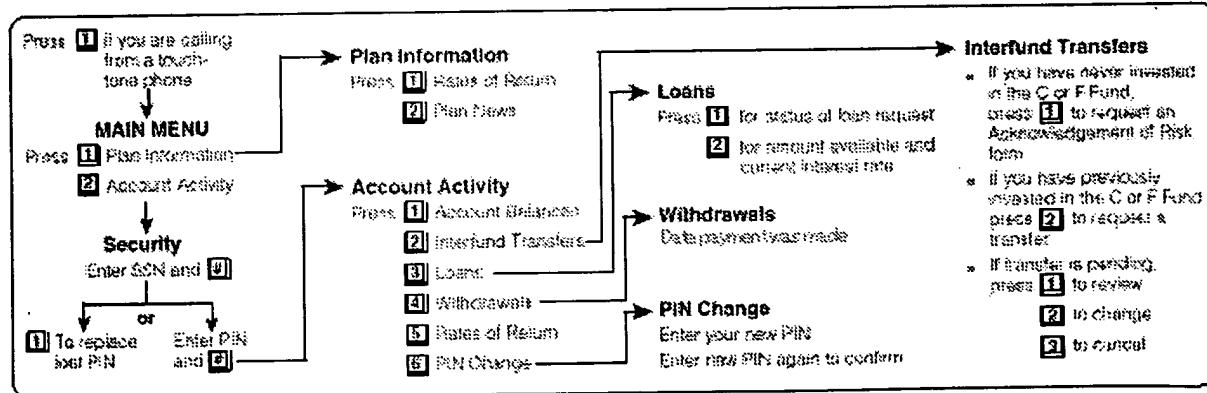
If you have ever invested in the C or F Fund, you can use the ThriftLine to request an interfund transfer (that is, to request a change in the allocation of the balances in your TSP account that are invested in the three TSP funds). If you have never invested in the C or F Fund, you can call the ThriftLine and have an Acknowledgement of Risk form sent to you. Submitting that form to the TSP Service Office will enable you to use the ThriftLine for interfund transfers in the future.

If you have contributed your own money to your account (and are still employed by the Government), the ThriftLine can tell you the amount you may be eligible to borrow and the current interest rate for TSP loans. If you have already applied for a loan, the ThriftLine can tell you the status of your loan request or, if the loan was issued, the date your payment was made.

If you have left Federal service and have applied for a withdrawal of your account, the ThriftLine can tell you the date your payment was made.

**Call the ThriftLine at (504) 255-8777.** (This is not a toll-free number.) You will need your Social Security number and your Personal Identification Number (PIN). If you do not remember your PIN, you can call the ThriftLine to request to have a new PIN mailed to you. You can also ask the ThriftLine to change your existing PIN to a 4-digit number of your choice.

The following chart outlines the ThriftLine features. For more detailed information about the ThriftLine, ask your personnel office for the TSP Fact Sheet "Using the ThriftLine."



**BACK Table of Contents**

Edited on Monday, November 30, 1998